

Client Rights

All persons receiving services from Payne County Youth Services, Inc., shall retain and enjoy all rights, benefits and privileges the laws and constitution of the State of Oklahoma and the United States of America guarantee, except those specifically lost through due process. In addition, all persons shall have the right guaranteed by the Mental Health and/or Drug and Alcohol Abuse Services Bill of Rights, unless an exception is specifically authorized by these standards or an order of a court of competent jurisdiction. Each client shall be notified of these guaranteed rights prior to the beginning of service initiation or at admission in a manner that is meaningful to them. For clients being served in a program longer than one year, communication of rights shall occur on an annual basis. Should the client be a minor, his/her parent or legal guardian/legal representative, including court ordered guardians, shall also be informed. If the client cannot understand the language in the Client Rights, an oral explanation shall be given in a language that the person can understand. Client's rights are available at all times for review and clarification. Clients Rights are available for review and clarification at all times. Each person served by PCYS can expect:

1. To be treated with respect and dignity from personnel who protect, promote and respect human dignity.
2. The right to a safe, sanitary and humane living or treatment environment.
3. The right to a humane psychological environment that protects him/her from harm, abuse, neglect, and/or exploitation.
4. To be provided services in an environment which provides reasonable privacy, promotes personal dignity, and provides the opportunity for improved functioning.
5. The right to receive service suited to his/her conditions and needs or appropriate referral without discrimination as to race, color, age, gender, marital status, sexual orientation, religion, spiritual values, ethnic origin, co-occurring disorder, degree of disability, handicapping condition, legal status, and/or the ability to pay for the services.
6. To never be neglected and/or sexually, physically, verbally or otherwise abused, harassed, humiliated or punished.
7. The right to be provided with prompt, competent, appropriate services and an individual treatment plan.
8. To be afforded the opportunity to participate in the treatment planning and consent, or refuse to consent to the proposed treatment unless these rights are abridged by a court on competent jurisdiction or in emergency situations as defined by law.

9. The right to permit family members or significant others to be involved in their treatment and treatment planning.
10. The right to not be subjected to unnecessary, inappropriate, or unsafe termination from treatment. Discharge shall not take place as punishment for displaying symptoms of the client's disorder.
11. The right to have their records treated in a confidential manner within 42 CFR part 2 and HIPAA regulations.
12. The right to review their records according to the policies and procedures set forth by PCYS that are in accordance with State and Federal laws including 42 CFR part 2 and HIPAA regulations.
13. The right to refuse to participate in any research project or medical experiment without specific informed consent as defined by law and that such refusal shall not affect the services available to the person served.
14. The right to voluntarily participate in work therapy and to be paid reasonable compensation for such work.
15. The right to request the opinion of an outside medical or psychiatric consultant, at the expense of the person served; and/or to request an internal facility consultation at no cost.
16. The right to assert grievances with respect to any alleged infringement of these stated rights or any other statutorily granted rights.
17. The right to never be retaliated against, or subject to any adverse conditions or treatment services solely or partially because of having asserted any of the person served rights listed in this document.
18. The right to have their funds managed in an ethical and appropriate manner that prohibits fiduciary abuse.
19. The right to mechanisms that will facilitate access and/or referrals to legal services, advocacy services, self-help groups, guardians and conservators.
20. The right to be informed that services can be refused and that there could be consequences to refusal of services.
21. The right to an expression of choice of release of information.
22. The right of choice of concurrent services.
23. The right of choice of composition of treatment team.

PCYS's policy is to train all staff, contract employees, students, and volunteers in these rights and to insist on their observance as part of staff's program specific orientation. PCYS's policy and procedure is to ensure each client enjoys, and has explained to him/her these rights, which are visibly posted in public areas of the facility.